



8 December 2022

ADVISORY

NEW APPOINTMENT AND QUEUE SYSTEMS



In view of the Embassy's relocation to its temporary office at 16th Floor, TripleOne Somerset Building, **new appointment and queue systems** will be implemented by the consular and labor sections. To book an appointment from **12 December** onwards, please click or scan the QR code on the left.



A **new** self-service kiosk will now be available for our clients' convenience by the entrance of the Consular and Labor Sections.

We seek the understanding of the public during this transition, which falls right into the busy holiday season. We will endeavor to normalize and streamline all services as soon as possible.

AD-082-2022

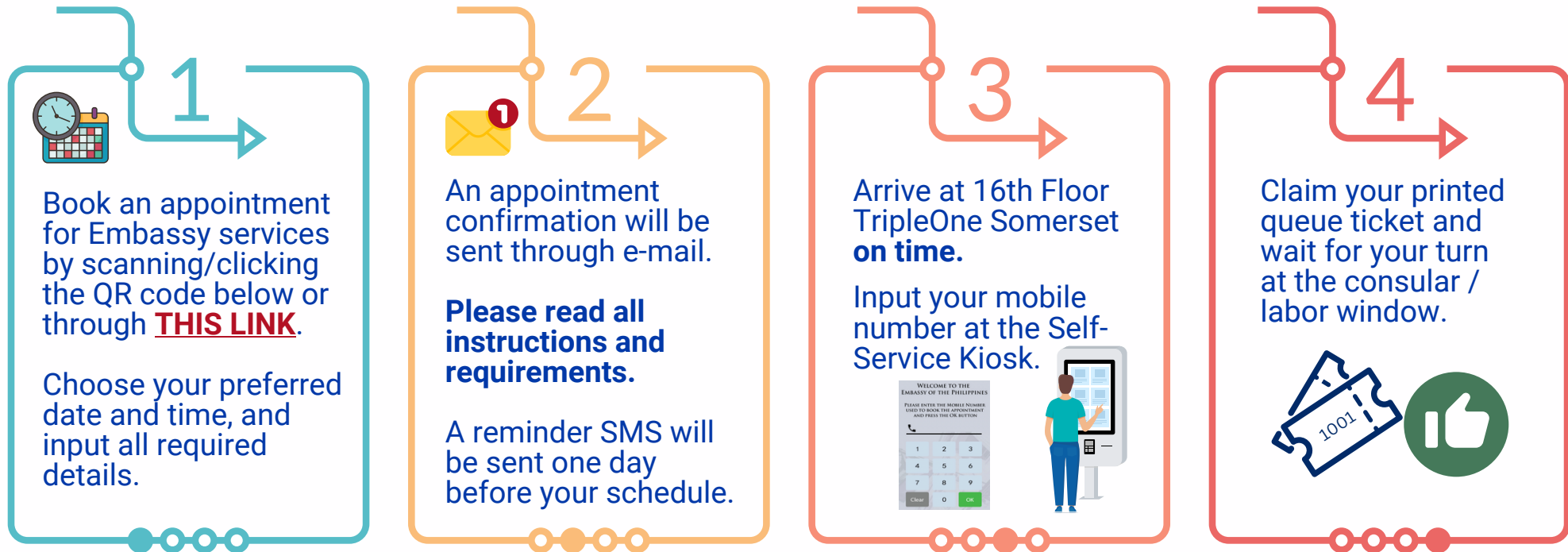
Page 1 of 2





EMBASSY'S NEW APPOINTMENT & QUEUE SYSTEM

STEP-BY-STEP GUIDE



Scan to secure an appointment

Due to **very limited space** in the temporary office, clients with confirmed appointments will be required to **arrive at most 10 minutes before** the time of appointment. Those who come **too early** will be requested to come back at a later time, within 10mins of their schedule.

Latecomers and walk-in applicants will not be accommodated.

Thank you for your cooperation and understanding.