

ADVISORY

NEW APPOINTMENT AND QUEUE SYSTEMS



In view of the Embassy's relocation to its temporary office at 16th Floor, TripleOne Somerset Building, new appointment and queue systems will be implemented by the consular and labor sections. To book an appointment from 12 December onwards, please click or scan the QR code on the left.



A new self-service kiosk will now be available for our clients' convenience by the entrance of the Consular and Labor Sections.

We seek the understanding of the public during this transition, which falls right into the busy holiday season. We will endeavor to normalize and streamline all services as soon as possible.







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EMBASSY'S NEW APPOINTMENT & QUEUE SYSTEM STEP-BY-STEP GUIDE



Book an appointment for Embassy services by scanning/clicking the QR code below or through THIS LINK.

Choose your preferred date and time, and input all required details.



An appointment confirmation will be sent through e-mail.

Please read all instructions and requirements.

A reminder SMS will be sent one day before vour schedule.



Arrive at 16th Floor TripleOne Somerset on time.

Input your mobile number at the Self-Service Kiosk.



Claim your printed queue ticket and wait for your turn at the consular /

labor window.





Scan to secure an appointment Due to <u>very limited space</u> in the temporary office, clients with confirmed appointments will be required to <u>arrive at most 10 minutes before</u> the time of appointment. Those who come **too early** will be requested to come back at a later time, within 10mins of their schedule.

Latecomers and walk-in applicants will not be accommodated.

Thank you for your cooperation and understanding.

AD-082-2022











