



## EMBASSY OF THE REPUBLIC OF THE PHILIPPINES SINGAPORE



**EMBASSY ADVISORY**  
AD-018-2024

### Reminder on the Entry Protocol for Foreigners Traveling to Malaysia

The Philippine Embassy has noted an increase in cases of Filipino nationals traveling between Singapore and Malaysia, who are being detained at the Immigration checkpoint in Johor Bahru, Malaysia, for immigration offenses, particularly the absence of an arrival/entry stamp on their passports.

We wish to remind the public about the new entry protocol implemented by Malaysia effective 01 January 2024, where **all foreign citizens bound to Malaysia** are required to complete the **Malaysia Digital Arrival Card (MDAC)** at least three (3) days prior to their arrival. The following are exempted from submitting the MDAC:

1. Citizens of Singapore
2. Diplomatic and Official Passport holders
3. Malaysian Permanent Residents and Long Term-Pass holders
4. General Certificate of Identity (GCI) Brunei Darussalam holders
5. Brunei Malaysia Frequent Traveller Facility holders
6. Thailand Border Pass holders
7. Indonesia Cross-Border Travel Document (PLB) holders

The submission of the MDAC is free of charge and can be conveniently completed online via the [MDAC Submission Portal](#). Instances of non-compliance have resulted in travelers being held and detained at Immigration checkpoints. While Immigration officers may provide manual arrival cards to those who fail to register online, it is crucial to note that manual arrival cards may not be reflected in the database, leading to a lack of record of the traveler's entry.

The Philippine Embassy enjoins travelers to consistently **ensure that their arrival cards are duly registered, that their passports are imprinted with an entry stamp, and that the entry stamps contain correct details** before leaving the Immigration premises. This measure ensures compliance with immigration procedures and mitigates potential issues upon arrival and exit from Malaysia.

For further inquiries, travelers are encouraged to visit the official website of Immigration Department of Malaysia ([www.imi.gov.my](http://www.imi.gov.my)). Please stay tuned for any subsequent advisories of the Embassy on this matter. Thank you. (END).

**PHILIPPINE EMBASSY, SINGAPORE**  
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