



EMBASSY ADVISORY

On Scams Involving the Sale of Airline Tickets

The Singapore Police Force (SPF) would like the public to be aware of scams involving the purchase of airline tickets from individuals using short messaging service platforms. After payments are made, the victims are issued invalid plane tickets and the sellers can no longer be reached by phone.

The Philippine Embassy calls on the Filipino community in Singapore to heed the advice of the SPF and to purchase airline tickets directly from airline companies or their authorized travel agencies only.

Members of the Filipino community are also advised to provide the SPF with any information related to ticket scams by calling the police's hotline 1800-255-0000 or by sending such information to this email address www.police.gov.sg/itiness. You may call 999 for urgent police assistance.

Attached, for reference, is the full text of the SPF advisory on scams involving the sale of airline tickets.

Thank you for your support and cooperation.

The Philippine Embassy, Singapore
26 June 2020

Dear Sir/Mdm,

POLICE ADVISORY ON SCAMS INVOLVING SALE OF AIRLINE TICKETS

In light of the easing of COVID-19 travel restrictions, the Police would like to alert members of public of scams involving the purchase of airline tickets. In such cases, the victims sought to purchase tickets from individuals via unofficial channels such as messaging platforms. After payments were made, the victims received invalid flight tickets and the sellers became uncontactable thereafter.

2 Members of the public are advised to purchase directly from airline companies or authorised sellers such as travel agencies; and to be wary of third-party offers.

3 If you wish to provide any information relating to such scams, please call the Police hotline at 1800-255-0000, or submit it online at www.police.gov.sg/iwitness. If you require urgent Police assistance, please dial '999'.

4 You may also call the anti-scam helpline at 1800-722-6688 or visit www.scamalert.sg to seek scam-related advice. Share this message with your family and friends to prevent them from becoming the next scam victim.

Yours faithfully,



**SUPT JESSICA ANG
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